<u>**Software Developer (CRM)**</u>

Insception Lifebank is a growing biotechnology company based in Mississauga. Insception Lifebank offers its employees a modern day work environment, with an open concept team focused environment, dress casual every day, that offers its employees a competitive compensation and benefits package and is known for the great care we take with clients and employees alike.

The Company: Insception Lifebank Cord Blood Program is Canada's largest and most experienced cord blood program in Canada. As a market leader, Insception Lifebank is committed to providing clear and balanced educational information to help Canadian families make an informed decision regarding cord blood banking options.

The Position: We're looking for highly motivated **Dynamics CRM Developer**, at our head office in Mississauga, ON. Reporting to the IT Manager, the CRM Developer will be responsible for designing, developing and supporting applications in CRM and .NET, encompassing all IT development needs. This position is a one-year Maternity role. Availability outside standard business hours is required.

<u>**Key Accountabilities**</u>
- Design and development of new features in existing applications and/or new software solutions that support customer and business requirements;
- Work with key stakeholders to produce business requirement documentation in line with development best practices as well as regulatory requirements;
- Produce standardized and detailed design specifications;
- Work in a team environment on development and deployment of applications using PHP and .NET using different project tools;
- Produce unit test plans to demonstrate understanding of the required results and test individual projects. Develop integration unit tests;
- Participate in code reviews both as a reviewer and reviewee;
- Provide software development mentoring and assistance for junior developers;
- Work within time and resource constraints to meet deadlines. Identify and communicate issues with project deliveries;
- Participate and provide feedback to post-implementation reviews, and root cause analysis;
- Second level support to all internal software applications: troubleshoot and resolve system issues; act as the knowledge expert on these applications;
- Lead and assist in all development and application projects, working closely with IT Manager, CFO, CEO and other department leaders.

Requirements:
- Bachelor's Degree or equivalent work experience.
- 6+ years' experience in coding, testing and system analysis using C# .NET, ASP.NET MVC, Web API and web services.
- 6+ years' experience with client side development in CRM, Javascript, Dynamics 365, Smart connect
- 6+ years' hands-on experience with SQL Server, SSRS, SSIS.
- Working knowledge of integration between Office 365, Power BI, Power SMS and CRM
- Understanding of MailChimp, Marketo or other marketing tools
- Working knowledge of source control systems such as GIT
- Good understanding of build automation software.
- Experience with migration from On premise CRM to Dynamics 365 is an asset
- Understanding and experience in a regulated health care environment, an asset

- Understanding and working knowledge of MS Dynamics GP is an asset.
- Understanding and experience with project methodologies such as SCRUM, AGILE would be an advantage.
- Strong organizational skills, flexibility and adaptability
- Ability to work flexible hours as required
- Strong work ethic, integrity and positive attitude

Qualified candidates should forward their resume to: hr@insception.com. Insception Lifebank is an inclusive employer and we encourage applications from all qualified candidates and will accommodate applicants' needs under the human rights codes throughout all stages of the recruitment and selection process. Information received relating to accommodation will be addressed confidentially. We appreciate and review all applications, however, only those qualified for an interview will be contacted.

For more information, visit: www.insception.com