

Software Developer (CRM)

The Company: As part of Copper Surgical, Inception Lifebank is Canada's largest and most experienced cord blood program. A market leader, Inception Lifebank is committed to providing clear and balanced education to assist Canadian families make an informed decision regarding cord blood banking options.

The Position: We're looking for highly motivated **Dynamics 365 CRM Developer**, at our head office in Mississauga, ON. Reporting to the IT Manager, the CRM Developer will be responsible for designing, developing, and supporting applications in CRM and .NET, encompassing all IT development needs. This position is a one-year contract position. Availability outside standard business hours is required.

Key Accountabilities

- Design and development of new features in existing applications and/or new software solutions that support customer and business requirements.
- Work with key stakeholders to produce business requirement documentation in line with development best practices as well as regulatory requirements.
- Produce standardized and detailed design specifications.
- Work in a team environment on development and deployment of applications in .NET using different project tools
- Produce unit test plans to demonstrate understanding of the required results and test individual projects. Develop integration unit tests.
- Participate in code reviews both as a reviewer and reviewee
- Provide software development mentoring and assistance for junior developers
- Work within time and resource constraints to meet deadlines. Identify and communicate issues with project deliveries
- Participate and provide feedback to post-implementation reviews, and root cause analysis
- Second level support to all internal software applications: troubleshoot and resolve system issues; act as the knowledge expert on these applications
- Lead and assist in all development and application projects, working closely with department leaders and stakeholders.

Requirements:

- Bachelor's Degree or equivalent work experience.
- 6+ years' experience in coding, testing and system analysis using C# .NET, ASP.NET MVC, Web API and web services.
- Experience working with Dynamics 365/CRM SDK to build plugins, custom workflows (C#).
- Experience developing custom applications and integrations directly with the Microsoft Dynamics 365, Power Platform and Azure.
- 6+ years' experience with client-side development in Dynamic 365 and Power Platform, JavaScript frameworks, Smart connect
- 6+ years' hands-on experience with SQL Server, SSRS, SSIS.
- Working knowledge of integration between Power Platform, Power Automate, Power BI, Customer Voice, Office 365 and other Microsoft apps 365.
- Understanding of MailChimp Platform and API, Marketo or other marketing tools.
- Working knowledge of source control systems such as GIT.
- Good understanding of build automation software.
- Understanding and experience in a regulated health care environment, an asset.
- Understanding and working knowledge of MS Dynamics GP is an asset.

- Understanding and experience with project methodologies such as SCRUM, AGILE would be an advantage.
- Strong organizational skills, flexibility, and adaptability.
- Ability to work flexible hours as required.
- Strong work ethic, integrity, and positive attitude

Inception Lifebank is an inclusive employer, and we encourage applications from all qualified candidates and will accommodate applicants' needs under the human rights codes throughout all stages of the recruitment and selection process. Information received relating to accommodation will be addressed confidentially. We appreciate and review all applications, however, only those qualified for an interview will be contacted.

For more information, visit: www.insception.com and <https://www.coopersurgical.com/>